

\* \* \* \* *Chalet*  
*Anna Maria* 

As part of my business relationship - which includes the creation of an offer, the booking, and the accommodation in the chalet Anna Maria A. Riegler - the following personal data, in particular

- master data (surname, first name, main place of residence, address, e-mail address, telephone number, professional and private contact data including contact persons and their function, date of birth, language and vehicle registration number)
- the data in identity cards (e.g., travel document, identity card, driving licence, etc., including issuing authority and duration, nationality)
- arrival and departure dates and booking duration, room number
- the services and personal preferences requested from me, which I disclose (such as food or cushion requests), as well as allergies, intolerances, special needs and customer or special requests, date and type of services used and consumed, including special categories of data
- the data on payment methods and in connection with payments, in particular with EC cards, credit cards and bank cards
- customer feedback

will be used for the following purposes:

- reservation of rooms and tables as well as other services, booking of rooms and services in hotels and food services as well as their execution, processing and invoicing and other hotel services and services provided (B2B, B2C, FIT)
- customer service including all necessary correspondence, processing of customer requests, invoicing of services
- booking and planning of events of all kinds
- arrangement and provision of transport services and rental vehicles
- operation of wellness and fitness facilities including appointments, booking of additional services, customer advice
- video surveillance of all entrances to the hotel, all in-house areas outside the hotel and generally accessible premises inside the hotel building and associated outbuildings such as parking spaces for security purposes, e.g., to protect persons and property, in particular the property of hotel guests and the hotel.

Furthermore, data is sent to

- cooperation partners such as Ski Pool Arlberg
- online booking platforms
- registration with the municipality (Lech am Arlberg) and in-house tax consultancy

and their vicarious agents.

The services connected with the use of the hotel will be as effective and time-saving as possible, and special customer wishes may continue to be taken into account. For the purpose of optimal support

- all data mentioned in this declaration will be stored beyond the duration of the business relationship with the hotel and
- for a maximum of 3 years beyond the longest legal retention period applicable to the hotel.
- This data will be processed in the case of a new request by the guest for use of the hotel and as necessary, provided to third parties.
- Existing data will be treated equally in the course of further business relations.

The business partner may revoke this consent in whole or in part at any time from the hotel and retrieve this information on the website at [www.annamarialech.at](http://www.annamarialech.at)